

Accept the Risk and Continue: Measuring the Long Tail of Government https Adoption

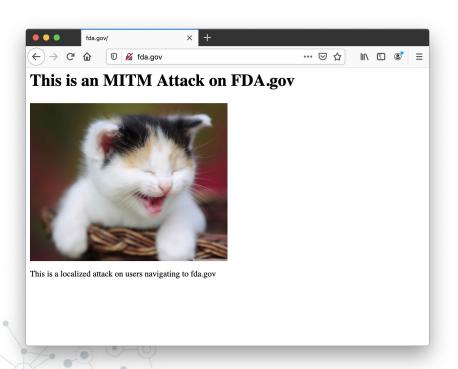
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What is https? And Why use it?



Secure version of the http protocol

- uses TLS for encryption and authentication
- Default port: 443

Problems with http:

- Lack of privacy/confidentiality: Users' Internet traffic is visible and can be monitored by an attacker
- Lack of authentication/identity: User has no way to validate that the response is actually from the server
- **Lack of integrity:** User cannot validate that the message is not modified.



Motivation: https in The Internet Today

Google's HTTPs report¹

Measures the top 1 million websites on the Alexa top Million list. Published at USENIX Security 2017.

Measuring the Tail

Government websites are critical sites which may not show up in top million datasets. These could include national identity systems, citizen registers, tax, and health information.



Popular Datasets & New Govt. Dataset



| # Govt. Websites | Majestic Million | Cisco Million | Tranco Million |
|------------------|------------------------|---------------|------------------------|
| Top 1K | 56 | 0 | 30 |
| Top 10K | 508 | 14 | 373 |
| Top 100K | 2538 | 433 | 2351 |
| Top 1M | 12445 (1.24%) | 9296 (0.93%) | 12293 (1.23 %) |

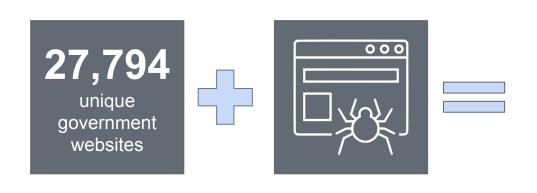
Chasing the tail...

- Crowdsource unique websites from 23 countries.





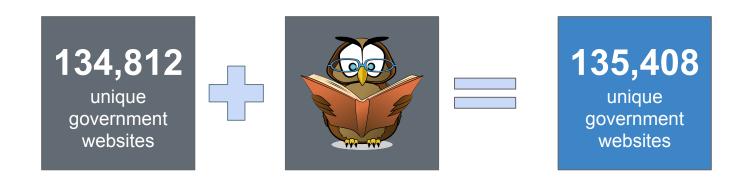
- Crawl upto 7 levels of Depth.



843,561
hostnames which filter down to
301,219
unique hostnames and
134,812
unique government websites



- Explicit whitelist and hand curation from 62 countries.

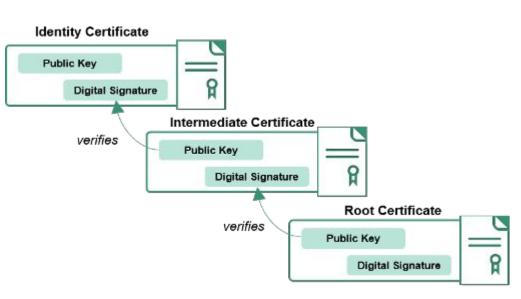




Validating the Certificates

- OpenSSL with the Apple Mac OS trust store imported
- Download the entire certificate chain and validate







| | Count | % |
|------------------------------------|---------|-------|
| Total websites considered | 135,408 | 100 |
| ➤ Content served on HTTP only | 82,152 | 60.67 |
| ➤ Content served on HTTPS | 53,256 | 39.33 |
| ➤ Valid HTTPS Certificates | 38,033 | 71.41 |
| ➤ Invalid HTTPS Certificates | 15,223 | 28.58 |
| ➤ Hostname Mismatch | 5,571 | 36.59 |
| ➤ Unable to get local issuer cert | 3,732 | 24.51 |
| ➤ Exceptions | 2,619 | 17.20 |
| ➤ Unsupported SSL Protocol | 1,929 | 73.65 |
| ➤ Timed out | 378 | 14.43 |
| ➤ Connection refused | 135 | 5.15 |
| ➤ Connection Reset by peer | 141 | 5.38 |
| Wrong SSL Version Number | 11 | 0.42 |
| ➤ TLSv1 Alert Internal Error | 9 | 0.34 |
| ➤ SSLv3 Alert Handshake Failure | 7 | 0.26 |
| ➤ TLSv1 Alert Internal Proto. V. | 8 | 0.30 |
| ➤ Self-signed certificate | 2014 | 13.22 |
| ➤ Certificate Expired | 838 | 5.50 |
| ➤ Self-signed certificate in chain | 347 | 2.27 |
| ➤ Others | 102 | 0.67 |

Approx.
72%
Government websites worldwide do not have https

More than

60%

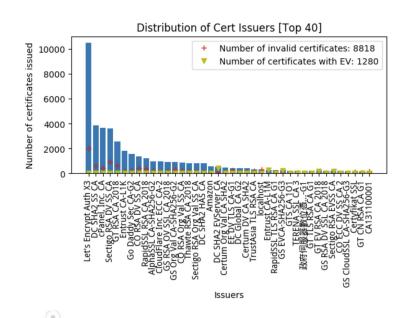
Serve content only using http

More than

11%

Websites result
In an **invalid** https
connection



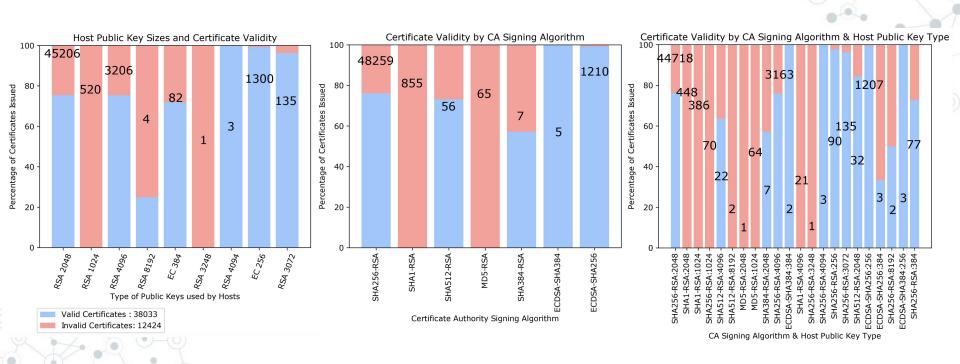


Note: The CAs issuing certs differ by country.

- Free CAs like Let's
 Encrypt are the leading
 certificate providers
 - 80% validity
 - 20% invalidity
 - Hostname mismatch
 - Expiry
 - Self signed certs.



Certificate Validity & Common Errors



Certificate Reuse

- Incorrect use of wildcard certificates
 - *.portal.gov.bd applied on all *.gov.bd
- Use of web server default certificates
 - "localhost"
 - "example.com"
 - Used across 58 hostnames across 24 countries.
 - Probably from a popular question-answer website
 - Allows the ability to **intercept, decrypt and modify** https traffic.
 - Indistinguishable if users add certificate to allowed browser exceptions



In Depth Case Studies: USA and ROK

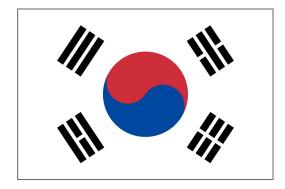
 Both countries have similar HDI scores and Internet adoption rates but have a differing https adoption

- USA: 81.12% - ROK: 37.95%

- Technical sophistication of both countries biases them towards higher https adoption numbers compared to the rest of the world.
- 3. ROK recently moved out of its own NPKI infrastructure to use global standards, and USA mandates government websites to have https. [Congress S.2749 116-192]

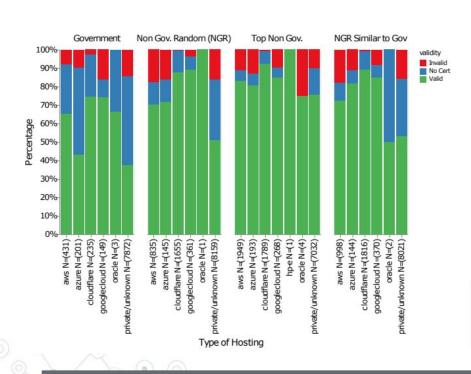
Takeaway: https adoption in government websites is below expectations worldwide.

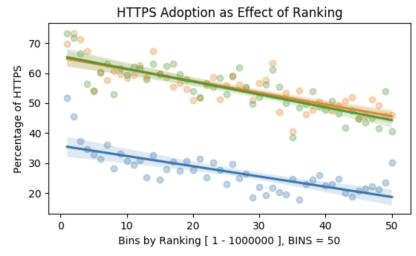






But Wait ... What about Non-Gov Websites?





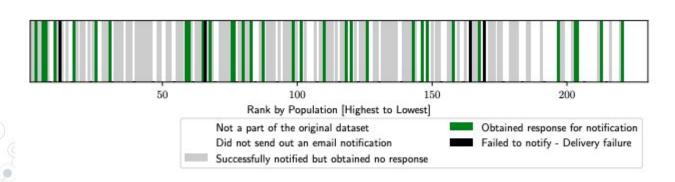
- HTTPS Validity of Govt. Domains (binned) R²=0.563
- HTTPS Validity of Non Govt. Random Sampled Domains (binned) R²=0.637
- HTTPS Validity of Non Govt. Sampled Domains Similar to Govt (binned) R²=0.656

Takeaway: Higher public cloud services usage and higher https adoption and validity in Non-Gov Websites.



Responsible Disclosures and Notifications

- Controlled issuance of Government domains make it easier to reach the country government registrars
- **Higher response rate** (~22%) compared to direct notification studies in the past (~5.8%)
- 39 countries who proactively engaged.







- Scanned the reported websites **2 months** later
 - Silently updated with no response
 - Unavailable websites back online
 - http-only traffic upgraded to https:
 - > 10% improvement in 62 countries
 - > 40% improvement in 7 countries.



Future Work

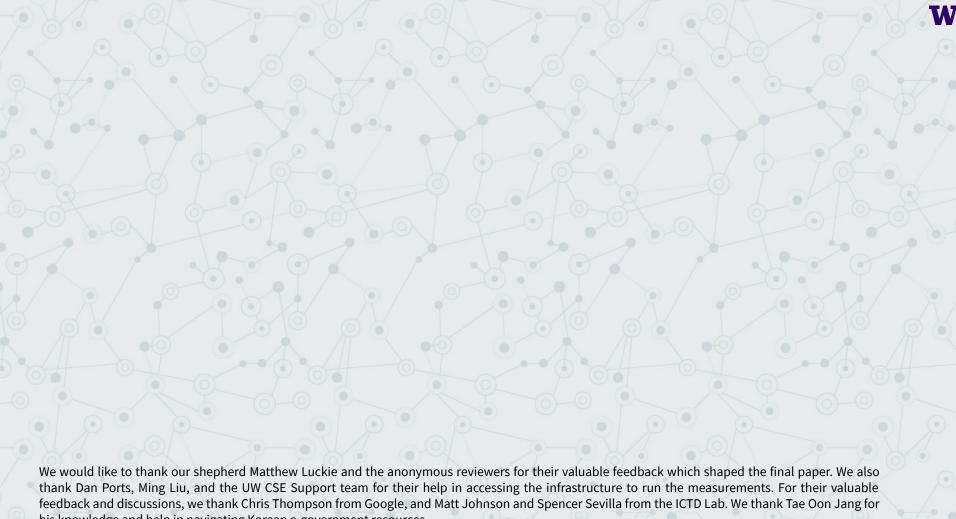
Making .gov More Secure by Default



When the public sees information on a .gov website, they need to trust that it is official and accurate. This trust is warranted, because registration of a .gov domain is limited to bona fide US-based government organizations. Governments should be easy to identify on the internet and users should be secure on .gov websites.



- S.2749 DOTGOV Online Trust in Government Act of 2019
- Encourage the usage of DNSSEC signed CAA records and HSTS Preloading
- 3. Encourage domain registrars to implement safeguards from domain names which could impersonate government domains.
- 4. Improve https adoption.



his knowledge and help in navigating Korean e-government resources.