

# Accept the Risk and Continue: Measuring the Long Tail of Government https Adoption

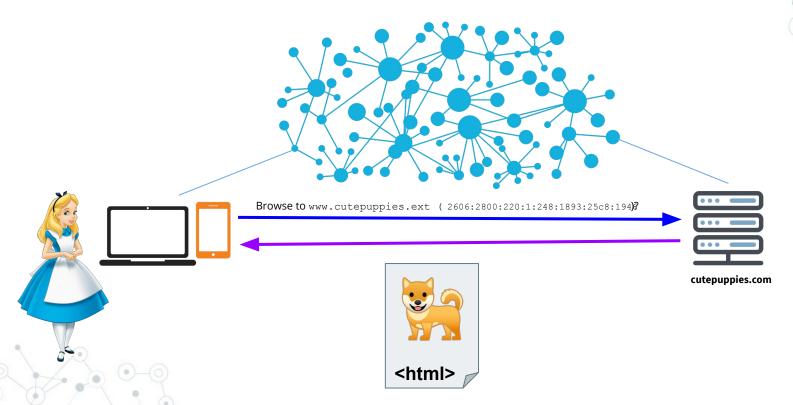
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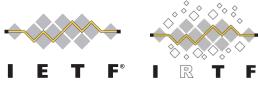


# **Understanding Web Communication**











Historically, All transport over the Internet by design, was unencrypted. However over the last few years, that's been

changing with TLS.

















verizon<sup>v</sup>





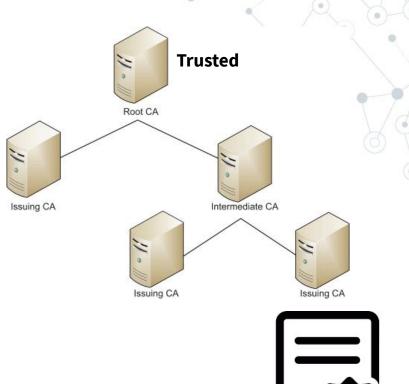
- Secure version of the http protocol
  - uses TLS for encryption and authentication
  - Default port: 443

#### **Problems with http:**

- **Lack of privacy/confidentiality**: Users' Internet traffic is visible and can be monitored by an attacker
- **Lack of authentication/identity:** User has no way to validate that the response is actually from the server
- Lack of integrity: User has no way to validate that the message is not modified.

#### Certificates and CAs

A public key certificate cryptographically links the ownership of the private key of the server which needs to be verified.





## **Types of Certificates**

- Domain Validation
- 2. Organization Validation
- 3. Extended Validation



Business

https://



## The Rise of CT Logs

- Domain Validation
- 2. Organization Validation
- 3. Extended Validation



Business

https://



Extended Validation Certificates are (Really, Really) Dead<sup>[1]</sup> **Chrome and Firefox remove EV indicators.** 





## Motivation: https in The Internet Today

#### Google's https report1

Measures the top 1 million websites on the Alexa top Million list. Published at USENIX Security 2017.

#### Measuring the Tail

Government websites are critical sites which may not show up in top million datasets. These could include national identity systems, citizen registers, tax, and health information.



## View of Government Websites Worldwide

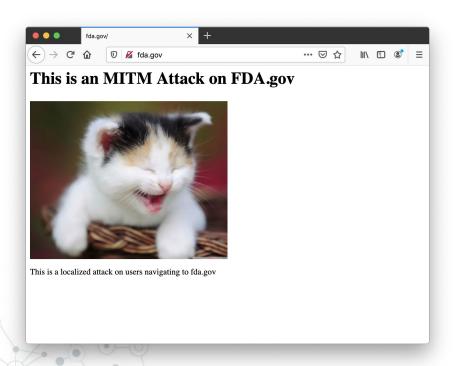
- Low popularity and ignored in top million datasets
- Serve critical information and are **authentic** sources
- Variable domain extensions based on official language



.fed .fed.ccTLD .mil

#### W

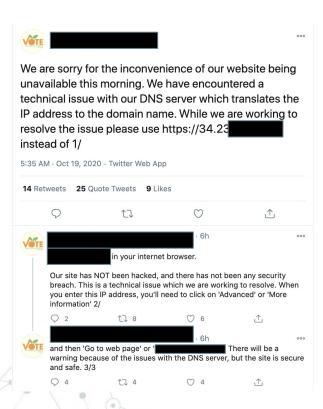
## But... How big of a problem is this?



- Popular **Government websites in the top million** are vulnerable to
  MITM attacks.
- Top government website without https (ranked at 222) belongs to the Chinese government.



## Fallback Practices in Governments



- Requesting users to explicitly accept and move ahead to an insecure webpage.
- Website not using ".gov.ccTLD" format
- Prior <u>Blue Tick Twitter hack</u> raises legitimacy of this post and **could** be a carefully orchestrated attack.



# Broader Ripple Effects of Cert Validity



#AadhaarTutorials If you see a '?' mark on the digital signature in your downloaded Aadhaar pdf file, you will have to validate it. Watch this 'How to' video for the process to verify Digital Signature on downloaded Aadhaar.



TUTORIAL: How to verify Digital Signature on downloaded ... Please note that downloaded Aadhaar is a digitally signed document. It is as valid as the Aadhaar Letter. Download ...  $\mathscr{O}$  youtube.com

- Certificates critical part of the eSignature and National Biometric Identity infrastructure.
- Some governments encourage explicitly adding certificate to an allow list.
- Recent attack on HTTPS interception in Kazakhstan<sup>[1]</sup> all started with an SMS to validate and add certificate to allowlist.



## Popular Datasets & New Govt. Dataset



# Govt. Websites	Majestic Million	Cisco Million	Tranco Million
Top 1K	56	0	30
Top 10K	508	14	373
Top 100K	2538	433	2351
Top 1M	12445 ( <b>1.24%</b> )	9296 (0.93%)	12293 ( <b>1.23</b> %)

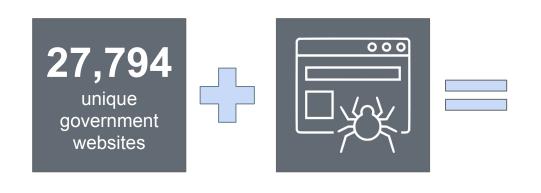
## Chasing the tail...

- Crowdsource unique websites from 23 countries.



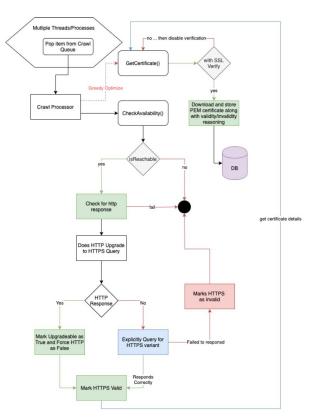


- Crawl upto 7 levels of Depth.



843,561
hostnames which filter down to
301,219
unique hostnames and
134,812
unique government websites





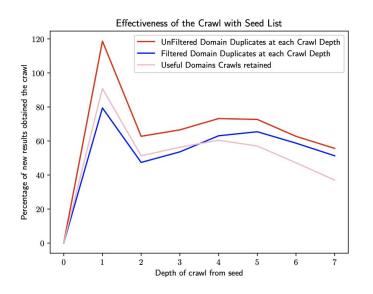
DL Bandwidth: 838.88 Mb/s

UL Bandwidth: 405.09 Mb/s

24 Core Intel Xeon CPU L5640

- Single ISP.
- DNS Lookups for CAA records

## **Crawl Effectiveness**



- Single vantage point
- 7 levels of depth process
- Parallelism for countries
- Imported Trust Store
- Snapshot model

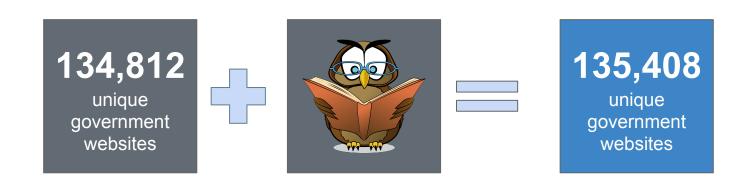
#### **Limitations:**

- Multiple vantage points
- Longitudinal View





- Explicit whitelist and hand curation from 62 countries.



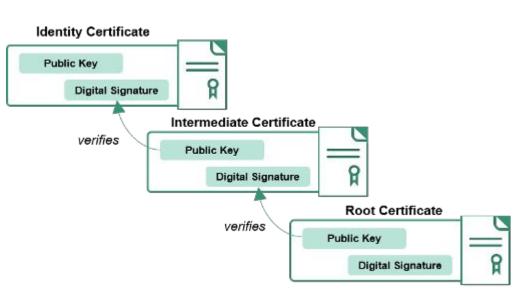


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## Validating the Certificates

- OpenSSL with the Apple Mac OS trust store imported
- Download the entire certificate chain and validate







	Count	%
Total websites considered	135,408	100
➤ Content served on HTTP only	82,152	60.67
➤ Content served on HTTPS	53,256	39.33
➤ Valid HTTPS Certificates	38,033	71.41
➤ Invalid HTTPS Certificates	15,223	28.58
➤ Hostname Mismatch	5,571	36.59
➤ Unable to get local issuer cert	3,732	24.51
> Exceptions	2,619	17.20
➤ Unsupported SSL Protocol	1,929	73.65
➤ Timed out	378	14.43
➤ Connection refused	135	5.15
Connection Reset by peer	141	5.38
➤ Wrong SSL Version Number	11	0.42
➤ TLSv1 Alert Internal Error	9	0.34
➤ SSLv3 Alert Handshake Failure	7	0.26
➤ TLSv1 Alert Internal Proto. V.	8	0.30
> Self-signed certificate	2014	13.22
➤ Certificate Expired	838	5.50
➤ Self-signed certificate in chain	347	2.27
➤ Others	102	0.67

Approx.
72%
Government websites worldwide do *not* have https

More than

60%

Serve content only using **http** 

More than

11%

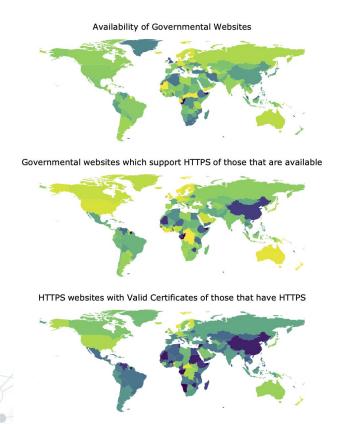
Websites result
In an invalid https
connection

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## Worldwide Availability & Validity

- 0.2

0.2



**Availability:** Ability for the crawler to visit the website

**https:** Websites which serve content using https

**Validity:** Websites which serve content using valid https

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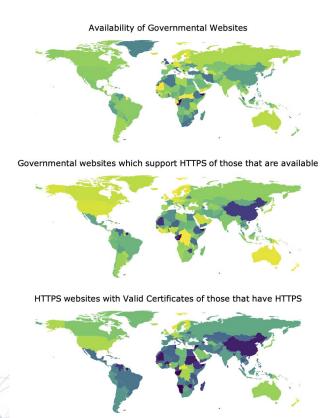
## Worldwide Availability & Validity

- 0.8

0.2

- 0.8

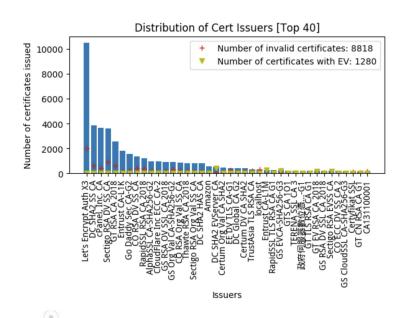
0.6



#### **Interesting Findings:**

- Massive drop in https adoption from available websites in South Korea and China.
- Less than 1.35% of websites use DNS CAA records.

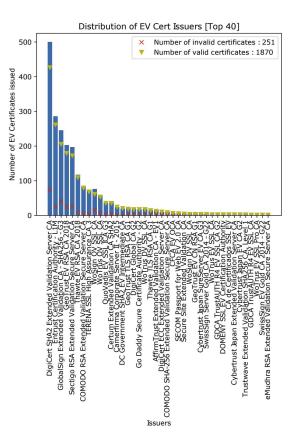




Note: The CAs issuing certs differ by country.

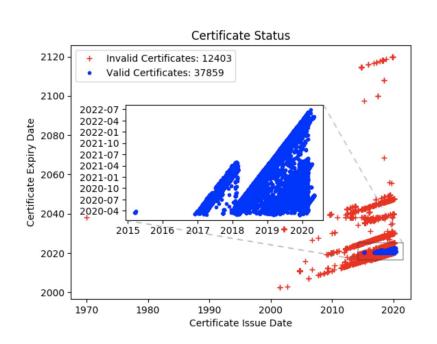
- Free CAs like Let's
  Encrypt are the leading
  certificate providers
  - 80% validity
  - 20% invalidity
    - Hostname mismatch
    - Expiry
    - Self signed certs.

## What about EV Certificates?



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## Certificate Validity & Common Errors



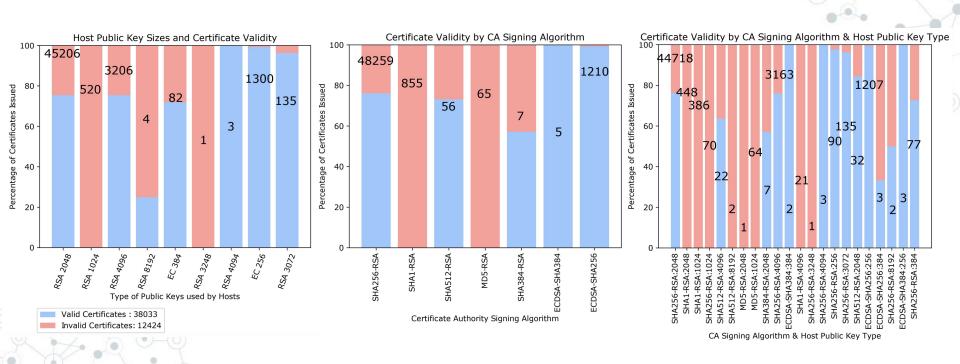
Valid Certificates follow the issuance rules set by the CA/B forum.

- 2 or 3 year validity
- 1 year validity starting
   September 2020.

Issuance misconfigurations
Cryptographic Insecurities



# Certificate Validity & Common Errors

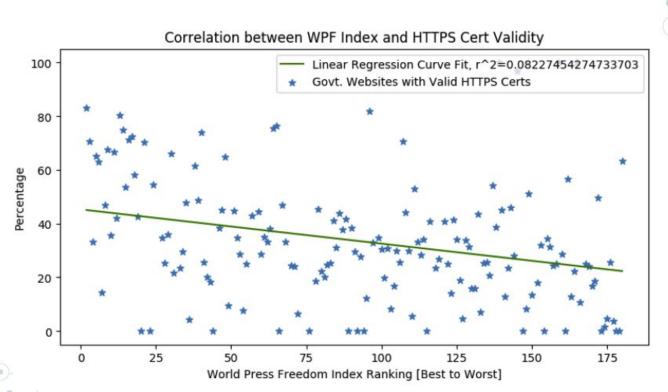


### Certificate Reuse

- Incorrect use of wildcard certificates
  - \*.portal.gov.bd applied on all \*.gov.bd
- Use of web server default certificates
  - "localhost"
  - "example.com"
    - Used across 58 hostnames across 24 countries.
  - Probably from a popular question-answer website
    - Allows the ability to **intercept, decrypt and modify** https traffic.
    - Indistinguishable if users add certificate to allowed browser exceptions

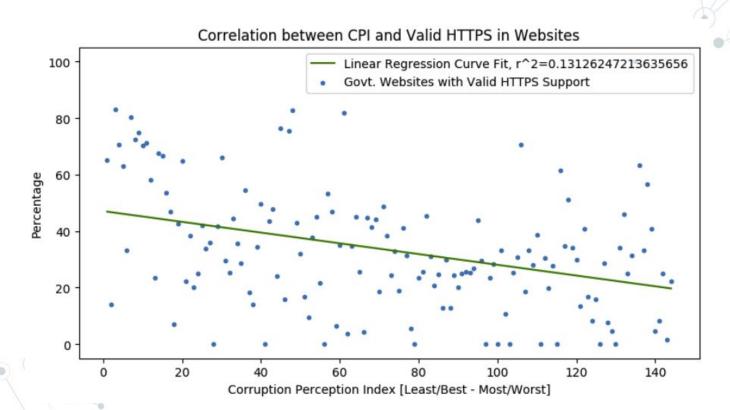


## Comparing Validity to World Press Freedom





## Comparing Validity to Corruption



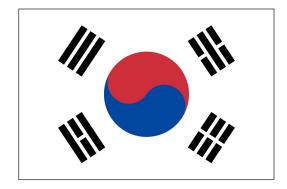


## In Depth Case Studies: USA and ROK

- Both countries have similar HDI scores and Internet adoption rates but have a differing https adoption
- USA: 81.12%ROK: 37.95%
- 2. **Technical sophistication** of both countries biases them towards higher https adoption numbers compared to the rest of the world.
- 3. ROK recently moved out of its own NPKI infrastructure to use global standards, and USA mandates government websites to have https. [Congress S.2749 116-192]

**Takeaway**: https adoption in government websites is below expectations worldwide.

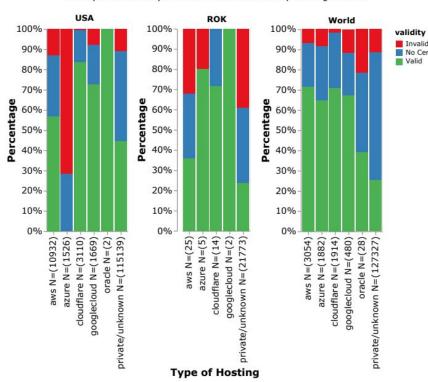






## Validity by Hosting Type

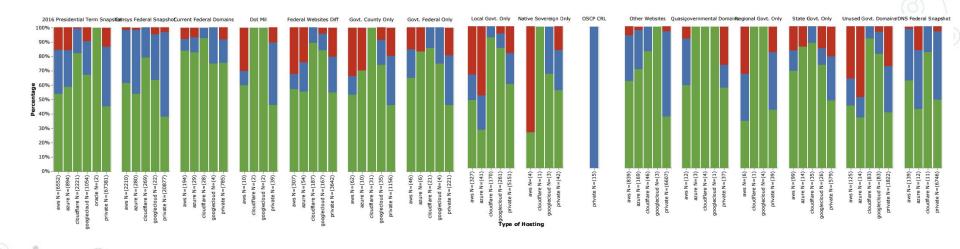
Validity and Invalidity of Government Websites by Hosting Provider



- Use of public cloud services and CDNs still not popular
- Lower invalidity rates in websites which use the public cloud services

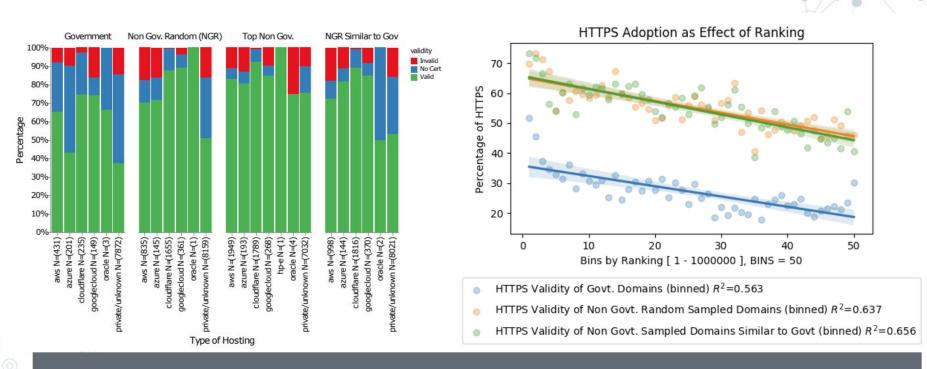
**Takeaway**: Cloud services and CDNs reduce configuration errors, handle renewals, improve https adoption.

## What about different levels of Govt?





#### But Wait ... What about Non-Gov Websites?

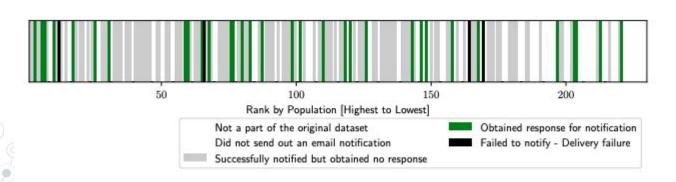


Takeaway: Higher public cloud services usage and higher https adoption and validity in Non-Gov Websites.



## Responsible Disclosures and Notifications

- Controlled issuance of Government domains make it easier to reach the country government registrars
- **Higher response rate** (~22%) compared to direct notification studies in the past (~5.8%)
- 39 countries who proactively engaged.





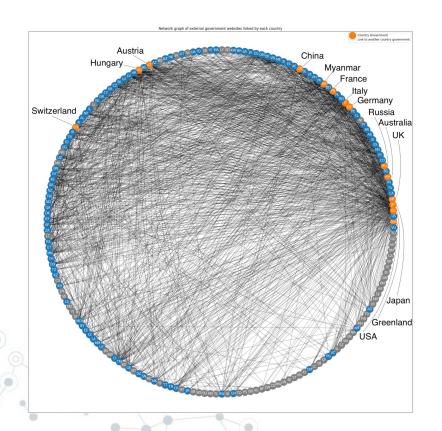


- Scanned the reported websites **2 months** later
  - Silently updated with no response
  - Unavailable websites back online
  - http-only traffic upgraded to https:
    - > 10% improvement in 62 countries
    - > 40% improvement in 7 countries.





## Why should governments care?

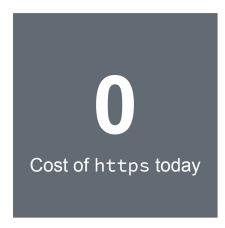


- Websites are **heavily interlinked**.
- Insecure links can be exploited spreading misinformation
- Affects **credibility**

Misconfigured machines using default server example key-pairs in production websites allow foreign intelligence surveillance.



# Why should governments care?





- Compelled Certificate Creation Attacks
- Governments can compel CAs
  - Disproportionate number of US based CAs
    - 42 in USA
    - 6 in Spain, Bermuda
    - 4 in Taiwan, China, India,
       Belgium

Recommendation: Use Country CA as Intermediate CA.

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# Why should governments care?



- Impersonation Attacks
- Easy to purchase resembling domain names and get a free certificate:
  - abcgov.us
  - thepresidentgov.us

The case of eta.gov.lk & etagov.sl

**Recommendation**: Domain Registrars Implement Additional Checks.



- Potential biases:
  - Ignores government websites using .net, .com, .org
  - Potential bias towards larger countries
- Potential censorship in countries affecting results
- Improve by considering more case studies eg. India, UK, Australia.

#### **Future Work**

# Making .gov More Secure by Default



When the public sees information on a .gov website, they need to trust that it is official and accurate. This trust is warranted, because registration of a .gov domain is limited to bona fide US-based government organizations. Governments should be easy to identify on the internet and users should be secure on .gov websites.



- S.2749 DOTGOV Online Trust in Government Act of 2019
- Encourage the usage of DNSSEC signed CAA records and HSTS Preloading
- 3. Encourage domain registrars to implement safeguards from domain names which could impersonate government domains.
- 4. Improve https adoption.



## Thank you!

**Dataset**: <a href="https://github.com/uw-ictd/GovHTTPS-Data">https://github.com/uw-ictd/GovHTTPS-Data</a>

Paper: <a href="https://dl.acm.org/doi/abs/10.1145/3419394.3423645">https://dl.acm.org/doi/abs/10.1145/3419394.3423645</a>

#### **Collaborators:**

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- Richard Anderson
- Tadayoshi Kohno
- Kurtis Heimerl

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