

# Accept the Risk and Continue: Measuring the Long Tail of Government https Adoption

Sudheesh Singanamalla, Esther Han Beol Jang

Richard Anderson, Tadayoshi Kohno, Kurtis Heimerl

University of Washington



### What is https? And Why use it?

- Secure version of the http protocol
  - uses TLS for encryption and authentication
  - Default port: 443

#### **Problems with http:**

- **Lack of privacy/confidentiality**: Users' Internet traffic is visible and can be monitored by an attacker
- **Lack of authentication/identity:** User has no way to validate that the response is actually from the server
- **Lack of integrity:** User has no way to validate that the message is not modified.



### Motivation: https in The Internet Today

Google's https report<sup>1</sup>

Measures the top 1 million websites on the Alexa top Million list. Published at USENIX Security 2017.

#### Measuring the Tail

Government websites are critical sites which may not show up in top million datasets. These could include national identity systems, citizen registers, tax, and health information.



### View of Government Websites Worldwide

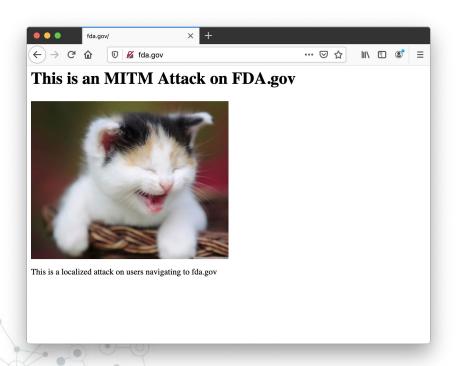
- Low popularity and ignored in top million datasets
- Serve critical information and are **authentic** sources
- Variable domain extensions based on official language



.fed .fed.ccTLD .mil

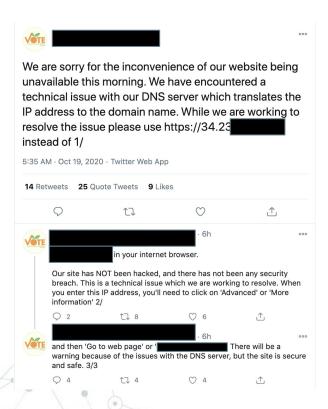


### But... How big of a problem is this?



- Popular **Government websites in the top million** are vulnerable to
  MITM attacks.
- Top government website without https (ranked at 222) belongs to the Chinese government.

### Fallback Practices in Governments



- Requesting users to explicitly accept and move ahead to an insecure webpage.
- Website not using ".gov.ccTLD" format
- Prior <u>Blue Tick Twitter hack</u> raises legitimacy of this post and **could** be a carefully orchestrated attack.



### Popular Datasets & New Govt. Dataset



# Govt. Websites	Majestic Million	Cisco Million	Tranco Million
Top 1K	56	0	30
Top 10K	508	14	373
Top 100K	2538	433	2351
Top 1M	12445 ( <b>1.24%</b> )	9296 (0.93%)	12293 ( <b>1.23</b> %)

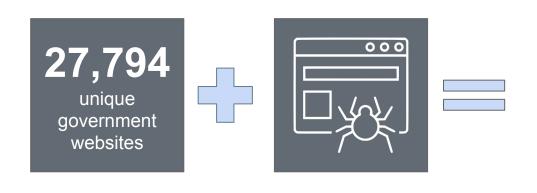
### Chasing the tail...

- Crowdsource unique websites from 23 countries.





- Crawl upto 7 levels of Depth.



843,561
hostnames which filter down to
301,219
unique hostnames and
134,812
unique government websites



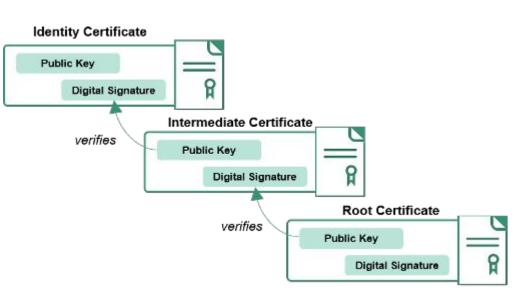
- Explicit whitelist and hand curation from 62 countries.





- OpenSSL with the Apple Mac OS trust store imported
- Download the entire certificate chain and validate







	Count	%
Total websites considered	135,408	100
➤ Content served on HTTP only	82,152	60.67
➤ Content served on HTTPS	53,256	39.33
➤ Valid HTTPS Certificates	38,033	71.41
Invalid HTTPS Certificates	15,223	28.58
➤ Hostname Mismatch	5,571	36.59
➤ Unable to get local issuer cert	3,732	24.51
➤ Exceptions	2,619	17.20
➤ Unsupported SSL Protocol	1,929	73.65
➤ Timed out	378	14.43
➤ Connection refused	135	5.15
Connection Reset by peer	141	5.38
➤ Wrong SSL Version Number	11	0.42
➤ TLSv1 Alert Internal Error	9	0.34
➤ SSLv3 Alert Handshake Failure	7	0.26
➤ TLSv1 Alert Internal Proto. V.	8	0.30
➤ Self-signed certificate	2014	13.22
➤ Certificate Expired	838	5.50
➤ Self-signed certificate in chain	347	2.27
➤ Others	102	0.67

Approx.
72%
Government websites worldwide do not have https

More than

60%

Serve content only using **http** 

More than

11%

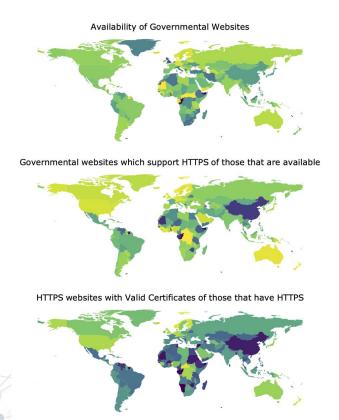
Websites result
In an invalid https
connection

#### W

### Worldwide Availability & Validity

- 0.2

0.2



**Availability:** Ability for the crawler to visit the website

**https:** Websites which serve content using https

**Validity:** Websites which serve content using valid https

#### W

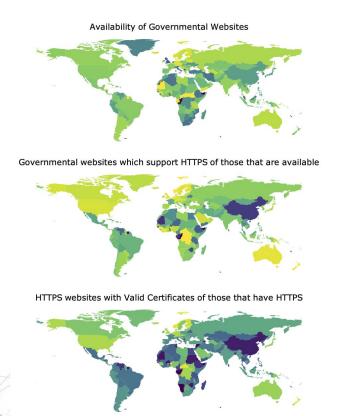
### Worldwide Availability & Validity

- 0.8

0.2

- 0.8

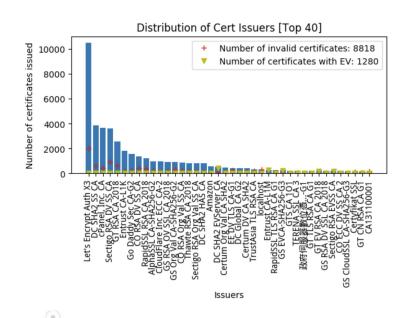
0.6



#### **Interesting Findings:**

- Massive drop in https adoption from available websites in South Korea and China.
- Less than 1.35% of websites use DNS CAA records.



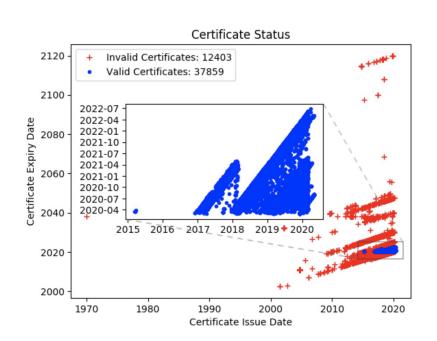


Note: The CAs issuing certs differ by country.

- Free CAs like Let's
  Encrypt are the leading
  certificate providers
  - 80% validity
  - 20% invalidity
    - Hostname mismatch
    - Expiry
    - Self signed certs.

#### W

### Certificate Validity & Common Errors



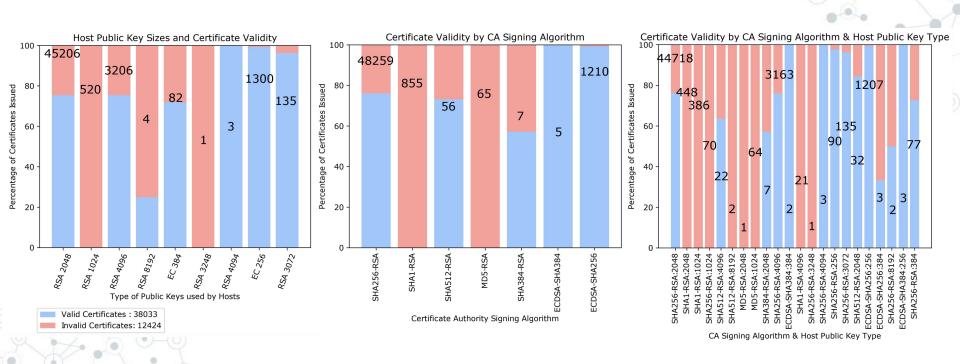
Valid Certificates follow the issuance rules set by the CA/B forum.

- 2 or 3 year validity
- 1 year validity starting
   September 2020.

Issuance misconfigurations
Cryptographic Insecurities



## Certificate Validity & Common Errors



#### Certificate Reuse

- Incorrect use of wildcard certificates
  - \*.portal.gov.bd applied on all \*.gov.bd
- Use of web server default certificates
  - "localhost"
  - "example.com"
    - Used across **58 hostnames** across **24 countries.**
  - Probably from a popular question-answer website
    - Allows the ability to **intercept, decrypt and modify** https traffic.
    - Indistinguishable if users add certificate to allowed browser exceptions



### In Depth Case Studies: USA and ROK

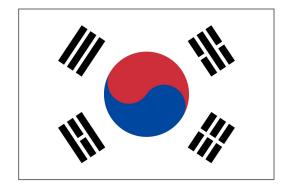
 Both countries have similar HDI scores and Internet adoption rates but have a differing https adoption

- USA: 81.12% - ROK: 37.95%

- Technical sophistication of both countries biases them towards higher https adoption numbers compared to the rest of the world.
- 3. ROK recently moved out of its own NPKI infrastructure to use global standards, and USA mandates government websites to have https. [Congress S.2749 116-192]

**Takeaway**: https adoption in government websites is below expectations worldwide.

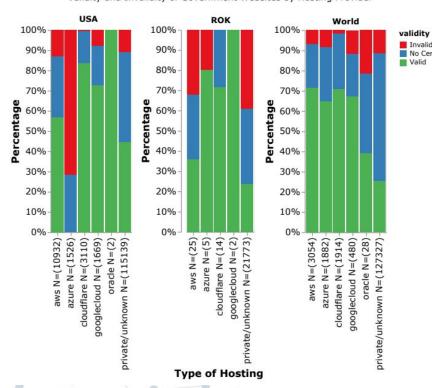






### Validity by Hosting Type

Validity and Invalidity of Government Websites by Hosting Provider

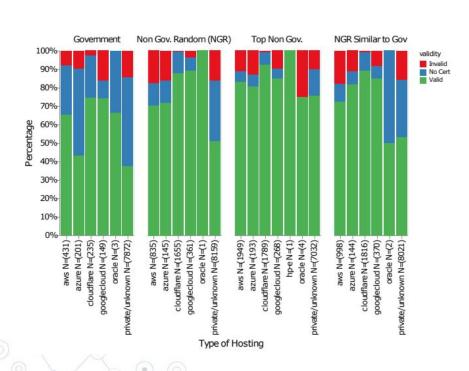


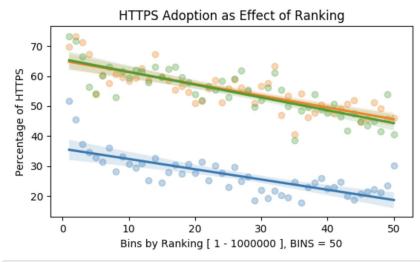
- Use of public cloud services and CDNs still not popular
- Lower invalidity rates in websites which use the public cloud services

**Takeaway**: Cloud services and CDNs reduce configuration errors, handle renewals, improve https adoption.



#### **But Wait ... What about Non-Gov Websites?**





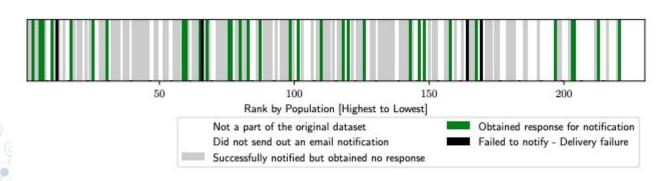
- HTTPS Validity of Govt. Domains (binned) R<sup>2</sup>=0.563
- HTTPS Validity of Non Govt. Random Sampled Domains (binned) R<sup>2</sup>=0.637
- HTTPS Validity of Non Govt. Sampled Domains Similar to Govt (binned) R<sup>2</sup>=0.656

**Takeaway**: Higher public cloud services usage and higher https adoption and validity in Non-Gov Websites.



### Responsible Disclosures and Notifications

- Controlled issuance of Government domains make it easier to reach the country government registrars
- **Higher response rate** (~22%) compared to direct notification studies in the past (~5.8%)
- 39 countries who **proactively engaged**.





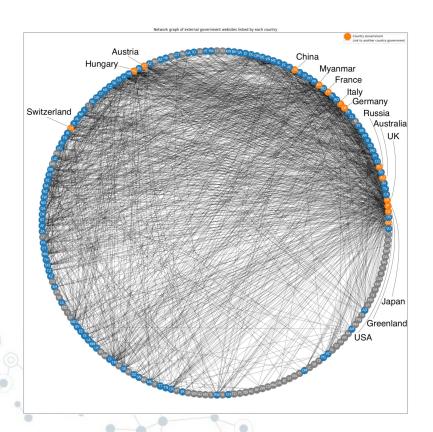


- Scanned the reported websites **2 months** later
  - Silently updated with no response
  - Unavailable websites back online
  - http-only traffic upgraded to https:
    - > 10% improvement in 62 countries
    - > 40% improvement in 7 countries.





### Why should governments care?

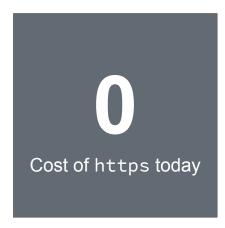


- Websites are **heavily interlinked**.
- Insecure links can be exploited spreading misinformation
- Affects **credibility**

Misconfigured machines using default server example key-pairs in production websites allow foreign intelligence surveillance.



## Why should governments care?





- Compelled Certificate Creation Attacks
- Governments can compel CAs
  - Disproportionate number of US based CAs
    - 42 in USA
    - 6 in Spain, Bermuda
    - 4 in Taiwan, China, India,
       Belgium

Recommendation: Use Country CA as Intermediate CA.

#### W

### Why should governments care?



- Impersonation Attacks
- Easy to purchase resembling domain names and get a free certificate:
  - abcgov.us
  - thepresidentgov.us

The case of eta.gov.lk & etagov.sl

**Recommendation**: Domain Registrars Implement Additional Checks.



- Potential biases:
  - Ignores government websites using .net, .com, .org
  - Potential bias towards larger countries
- Potential censorship in countries affecting results
- Improve by considering more case studies eg. India, UK, Australia.

#### **Future Work**

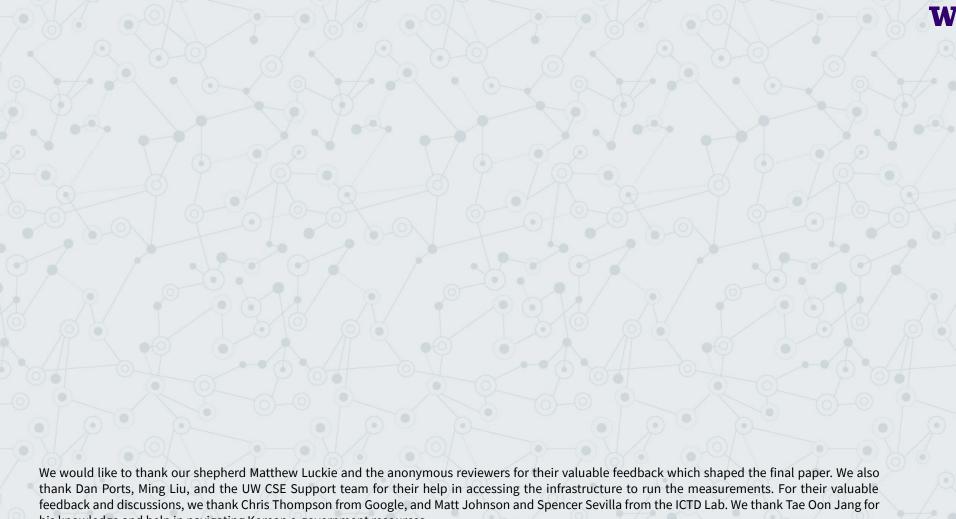
# Making .gov More Secure by Default



When the public sees information on a .gov website, they need to trust that it is official and accurate. This trust is warranted, because registration of a .gov domain is limited to bona fide US-based government organizations. Governments should be easy to identify on the internet and users should be secure on .gov websites.



- S.2749 DOTGOV Online Trust in Government Act of 2019
- Encourage the usage of DNSSEC signed CAA records and HSTS Preloading
- 3. Encourage domain registrars to implement safeguards from domain names which could impersonate government domains.
- 4. Improve https adoption.



his knowledge and help in navigating Korean e-government resources.